

Choose Somfy® , Choose Reliability... Every Time

Somfy-Powered Products with Lithium-Ion Batteries

Somfy offers a long history of excellence due to our strict testing and quality control standards which apply to all Somfy products. Though battery-powered window coverings have been on the market for years, rechargeable lithium-ion (Li-ion) batteries may seem new to some. Rest assured that this technology is reliable, time-tested and has been proven successful in many products such as cars, laptops and phones – this amazing technology is now available for motorized window coverings!



Sonesse® Li-ion Motor Range

1) How long will shades operate before the Li-ion batteries need to be charged?

Users can expect approximately 1 year of shade operation before the batteries need to be charged. This is based on an average shade size of 72" x 72" that is operated one cycle per day.

2) How many shade cycles can I expect per charge?

500 -Somfy products use high quality Li-ion batteries that have been tested to power 500 up/down cycles per charge. This will vary based on the size, weight and how frequently the shade is used.

3) How many times can the Li-ion rechargeable batteries be charged?

500-Somfy tests including load, radio sleep/wake and overall lifecycle testing indicate that Li-ion batteries can be re-charged approximately 500 times which provides extended, reliable operation.

4) Will I ever need to replace the Li-ion rechargeable batteries?

Like all batteries, Li-ion batteries may eventually require replacement. An increased frequency in charging of shade may suggest that the battery is slowly degrading. Should you experience this, the Li-ion batteries will likely need to be replaced. However, replacing Li-ion batteries used in Somfy products is available through trained professionals/Somfy Experts. This allows users to continue to use their Somfy-powered shades and avoid the costly replacement of the entire system.

5) Are Somfy-powered products warrantied?

Yes. Somfy offers end product suppliers a 5 year warranty on all motors and controls. Specifically, Somfy warrants its motors and controls to be free from defects in material and workmanship under normal and proper use for a period of 5 years commencing with the date stamped on each product. If the Somfy product fails within this 5 year period, we will repair or replace it free of charge through your end product supplier.

